



BUREAU ADVISORY COUNCIL MEETING NOTICE & AGENDA

Thursday, July 20, 2017, 9:00 a.m.

Meeting Location

Department of Consumer Affairs
Bureau of Electronic and Appliance Repair, Home Furnishings and Thermal Insulation
4244 South Market Ct., Suite D, Sacramento, CA 95834

Or by Teleconference (866) 842-2981 Participant Passcode #: 4598662

General Bureau Business Agenda Items

1. Welcome and Introductions
 - a. Roll call of the Council
 - b. Advisory Council membership expiration in October, applications
 - c. Review meeting dates for 2017, discuss 2018 plans

2. Licensing and Enforcement
 - a. Licensing Numbers
 - b. Enforcement Numbers

3. Operations Update
 - a. Personnel/Duty Statements Refined
 - b. Legislative/Regulatory Update
 - c. Sunset Preparation
 - d. Surveys (Consumer Satisfaction, Label Change, and Advertising)

Public Comment on General Business Agenda Items

Home Furnishings and Thermal Insulation Agenda Items

4. Lab Operations
 - a. Accreditation/Facility Updates
 - b. Barrier Research Study Update
 - c. Label Types, When To Be Used
 - d. SB-1019/New Contract, B&P 19094, DTSC, Prop. 65 Confusion
 - e. Lab Statistics

Public Comment on Home Furnishings and Thermal Insulation Items

Electronic and Appliance Repair Agenda Items

5. Field Enforcement Update
6. Service Contract Industry
7. Consumer License Check, Scams

Public Comment on Electronic and Appliance Repair Agenda Items

Closing: Feature Presentations

Adjournment

This meeting facility is accessible to the physically disabled. A person who needs a disability-related accommodation or modifications in order to participate in the meeting may make a request by contacting Victoria Hernandez at (916) 999-2055 or for the hearing impaired, TDD (800) 326-2297; or by sending a written request to the Bureau at 4244 South Market Court, Suite D, Sacramento, CA 95834-1243, Attention: Victoria. Providing at least five working days' notice before the meeting will help ensure the availability of accommodations or modifications.