



**BUREAU OF HOUSEHOLD GOOD AND SERVICES
ADVISORY COUNCIL MEETING
NOTICE and AGENDA**

IN PERSON AND TELECONFERENCE MEETING

**Thursday, November 14, 2024, 10:00 am
Until the Completion of Business**

Meeting Location

WebEx and
Bureau of Household Goods and Services
4244 South Market Court, Suite D
Sacramento, CA 95834

Important Notices to the Public: The Bureau of Household Goods and Services (Bureau) will hold a public meeting in person and via WebEx and a teleconference platform.

Note: The Bureau will endeavor to provide a reliable means for members of the public to participate remotely; however, in the unlikely event that the remote means fails, the meeting may continue in person. For this reason, members of the public are advised to consider attending the meeting in person in order to ensure their participation during the meeting.

To participate via WebEx, please log on to this website the day of the meeting:

<https://dca-meetings.webex.com/dca-meetings/j.php?MTID=m5cdf408c8d074c114dc4d8ed5b43b129>

If joining using the link above

Event Number: 2495 295 0668

Event Password: BHGS1114

INSTRUCTIONS FOR PARTICIPATION: Please see the instructions attached here to observe and participate in the meeting using WebEx from a Microsoft Windows-based PC.

Members of the public may but are not obligated to provide their names or personal information as a condition of observing or participating in the meeting. When signing into the WebEx platform, participants may be asked for their name and email address. Participants who choose not to provide their names will be required to provide a unique identifier, such as their initials or another alternative, so that the meeting moderator can

identify individuals who wish to make public comment; participants who choose not to provide their email address may utilize a fictitious email address in the following sample format: XXXXX@mailinator.com.

Public comments will be limited to three minutes unless, at the discretion of the Bureau Chief, circumstances require a shorter period. Members of the public will not be permitted to “yield” their allotted time to other members of the public to make comments.

As an alternative, members of the public who wish to observe the meeting without making public comment can do so (provided there are no unforeseen technical difficulties) at <https://thedcapage.wordpress.com/webcasts/>.

Teleconference/Audio Conference Option:

US Toll +1-415-655-0001 US Toll
Access code: 2495 295 0668
Passcode: 24471114

Advisory Council Members:

Pascal Benyamini, Public
Burt Grimes, Industry
Tom Keepers, Industry
Sara Oakley, Industry
Dan Rhodes, Industry
Toby Taylor, Industry
Steve Weitekamp, Industry

Agenda items may be taken out of order. Times stated are approximate and subject to change. Agenda order is tentative and subject to change at the discretion of the Advisory Council.

In accordance with the Bagley-Keene Open Meeting Act, all meetings are open to the public. Pursuant to Government Code section 11125.7, the Advisory Council provides the opportunity for the public to address each agenda item during discussion or consideration by the Advisory Council. Total time allocated for public comment on particular issues may be limited. Individuals may appear to discuss items not on the agenda; however, the Advisory Council may not discuss any matter not included in this agenda (Government Code sections 11125, 11125.7(a)).

The Bureau plans to webcast this meeting at <https://thedcapage.blog/webcasts/>. Webcast availability, however, cannot be guaranteed due to limited resources or technical difficulties. The meeting will not be cancelled if webcast is not available.

The meeting is accessible to the disabled. A person who needs disability-related accommodations or modifications to participate in the meeting may make a request by contacting Chris Janus via email at chris.janus@dca.ca.gov, by sending a written request to the address indicated above, or at TDD (800) 326-2297 for the hearing impaired. Please provide at least five working days' notice before the meeting to help ensure accommodations.

AGENDA

1. Bureau Chief Introduction, Call to Order, and Roll Call
2. Public Comment for Items Not on the Agenda
Please note that the Advisory Council may not discuss any matter raised during this public comment section that is not included on this agenda (Government Code sections 11125, 11125.7(a)).
3. Update from Board and Bureau Relations, Department of Consumer Affairs
4. Fiscal Update
 - a. Review and Discussion of Proposed Bureau Budget Reductions
5. Review and Discussion of Update to 2022-26 BHGS Strategic Plan
6. Business Modernization Update
7. Discussion of Service Contract Regulations
8. Review May 16, 2024, Advisory Council Meeting Minutes
9. Administrative Program Update
10. Licensing Program Update
11. Laboratory Update
12. Enforcement Program Update
 - a. Interstate Household Mover Investigations and Citations
 - b. Review of Citation and Disciplinary Actions for Website
13. Communications and Education Update
14. Legislative and Policy Updates
 - a. Household Movers Enforcement Regulation Update
 - b. Upholstered Furniture and Bedding Law Label Regulatory Proposal
 - c. SB 1451 (2023-24): Ashby: Professions and Vocations

- d. AB 2210 (2023-24): Petrie-Norris: Driving Under the Influence: Ignition Interlock Devices
- 15. Set 2025 Meeting Dates
- 16. Future Agenda Items
- 17. Adjournment