



BUSINESS, CONSUMER SERVICES, AND HOUSING AGENCY • GOVERNOR EDMUND G. BROWN JR.
Bureau of Electronic and Appliance Repair
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ADVISORY COUNCIL MEETING

Thursday, November 29, 9:00 A.M.

Topic	Time
General Business	
Welcome and Introductions	00:00:10
Facility Safety and Courtesy Items	00:00:47
Roll Call of the Council	00:02:27
Review and Discuss Future Meeting Dates	00:03:38
March Council Meeting Recap	00:04:42
Statistical Overview	
Licensing	00:05:07
Enforcement, Investigations, and Consumer Complaints	00:11:20
Laboratory Testing	00:23:23
Operations Update	
Budget	00:41:43
Personnel	00:53:13
Outreach, Consumer Education	00:56:05
Legislative Review	00:41:10
Regulatory Review	01:19:20
HFTI Agenda Items	
Results of Assessment from the Laboratory's Accreditation Agency Completed October 9-11, 2018	01:24:53
Electronic and Appliance Repair Agenda Items	
Planned Future Increase of Enforcement Operations - Stings	01:31:09
HHM Agenda Items	
Transition of Household Movers Exam to Office of Professional Examination Services; new contract for PSI	01:38:55
Public Comment on Items not on the Agenda	01:45:12
Adjournment	01:45:42