



CR 1754

CONTACT REPORT

Date: 01/21/2020

BUREAU OF HOUSEHOLD GOODS AND SERVICES

Business/Individual: <u>Victor Kassyan, Alisher Kenjaev</u> <u>Weststar Relocation Inc.</u>		Lic/Reg/Permit No. <u>Unlicensed</u>	BHFTI Registry No. <u>—</u>	Expiration Date: <u>—</u>
Address: <u>8414 Corbin Ave</u> (Residence)		City <u>Northridge</u>	State/Country <u>CA</u>	Zip Code <u>91324</u>
Person in Charge: <u>Dilya Nigmatova</u>	Owner: <u>Victor Kassyan</u> <u>Alisher Kenjaev</u>	Area Code/Phone No. <u>(877) 609-0022</u>	Website (optional) <u>Weststar-Relocation-Inc. Business .site</u>	
Evidence Record: <u>—</u>	BHFTI Notice of Withhold: <u>N/A</u>	Reference Prior Reports: <u>N/A</u>	E-Mail (optional) <u>—</u>	

This contact report does not constitute a determination of wrongdoing on your part. This report is being provided to you as a courtesy to notify you of the applicable laws and/or regulations within the jurisdiction of the Bureau of Household Goods and Services. If you have further questions regarding this report, please contact the Bureau's Compliance Unit at 4244 S. Market Court, Ste. D, Sacramento, CA 95834. Please be advised that the information contained within this report may be subject to public disclosure pursuant to a Public Records Act request, subpoena, or other legal process.

☒ Business and Professions Code

☐ California Code of Regulations

Identified Violations: 19237(a) Operating as a 'household mover' without a valid permit.

Evidence: 'Yelp' Reviews indicates moving to and from California & advertising indicates a California location.

Comments: On 10/22/2019, I contacted Ms. Nigmatova, Business agent of 'Weststar Relocations' RE: Req'd Permit to operate as a 'household mover.' On 11/13/19 the business Rec'd certified letter advising that continued operation, may subject operators to civil and criminal penalties. As of today's date, no effort has been made to obtain req'd permit.

- A citation was issued, for the indicated violation.

☐ **MY SIGNATURE BELOW CERTIFIES THAT A BUREAU REPRESENTATIVE HAS EXPLAINED THIS CONTACT REPORT TO ME, AND I HAVE RECEIVED A COPY FOR MY RECORDS**

☒ Copies of cite, contact report, violation information, regulations and my business card was provided.

☐ **REFER TO SUPPLEMENTAL DOCUMENTS PROVIDED FOR ADDITIONAL INFORMATION**

Print Name: <u>Dilya Nigmatova</u>	Signature: <u>[Signature]</u>	Date: <u>1/21/2020</u>	Page 1 of <u>—</u>
Bureau Representative: <u>[Signature]</u> Badge#: <u>L # B83</u>	Photos Taken: <u>—</u>	Date: <u>1/21/2020</u>	Time: <u>4:00 PM</u>

Part 1 (White): Bureau

Part 2 (Yellow): Representative

Part 3 (Pink): Business/Individual

☐ Entered CAS

(Rev. 9/19)



CASE # 2019-F147

CITATION ORDER

CIT:

OWNER: VICTOR KASSIAN, MUSTER KENTINEL	LIC/REG/PERMIT #: UNLICENSED
BUSINESS NAME: WESTSTAR RELOCATIONS, INC	
ADDRESS: 8404 CORBIN AVENUE (RESIDENCE)	CITY: NORTHBRIDGE, 91324

BUSINESS AND PROFESSIONS CODE SECTION(S) VIOLATED:

You are hereby notified that you are in violation of Business and Professions Code section(s):

19237(a) OPERATING AS A HOUSEHOLD MOVER WITHOUT REQUIRED PERMIT.

Pursuant to the statutory provisions of Business and Professions Code sections 19279, 19279.1, 19279.2, 19280 and 19281 of the Household Movers Act, the administrative fine for the above cited violations is as specified on the Contact Report (CR) provided:

ORDER OF ABATEMENT WITH CITATION FINE AMOUNT:

\$1,000.00 (ONE THOUSAND DOLLARS)

Your assessment is based on a violation of the Business and Professions Code as stated above.

You may, within ten (10) days after service of the citation, notify the Bureau Chief in writing of your request for a citation review conference with the Chief or his or her designee regarding the acts charged in the citation.

Additionally, if you do not request a citation review conference within the prescribed time period, you may still request an administrative hearing in accordance with Business and Professions Code sections 125.9 and 19268. A request for a hearing shall be delivered in writing to the Bureau Chief at the address listed above within 30 days of the date of issuance of the citation.

Please take notice that a request for a citation review conference does not extend the thirty (30) day time period to request a hearing before an administrative law judge. You may proceed directly to an administrative hearing without participating in a citation review conference before the Bureau Chief or his or her designee.

Failure to request a citation review conference, an administrative hearing, or both, shall cause the original citation to be considered the final order of the Bureau, and not subject to further administrative review or appeal. If you do not request a citation review conference or hearing, payment of the fine does not constitute an admission of the violation charged.

Issuance of a citation may be subject to public disclosure, in such forums as the Bureau's website and newsletters, or in response to a Public Records Act request. Notwithstanding any other provision of law, if a fine is paid to satisfy an assessment based on the finding of a violation, payment of the fine shall be represented as satisfactory resolution of the matter for purposes of public disclosure. Failure of a licensee to pay a fine within 30 days of the date of assessment, unless the citation is being appealed, may result in disciplinary action being taken by the Bureau.

*** Refer to supplemental documents provided for additional information ***

Remittance Form Included

I declare under penalty of perjury under the laws of the State of California that I am over the age of 18 years and I personally served a copy of this citation to the following person who is the ostensible business owner, officer or representative of the above named business and address, on the date specified below.

BUREAU REPRESENTATIVE: PERMAN, L #B83	INVESTIGATOR	DATE: 1/21/2020
RECEIVED BY: 	PRINT NAME: Dilya Nigmatova	