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**BEFORE THE  
DEPARTMENT OF CONSUMER AFFAIRS  
FOR THE BUREAU OF HOUSEHOLD GOODS AND SERVICES  
STATE OF CALIFORNIA**

In the Matter of the Accusation Against:  
  
**LAI TRAN, DBA VALLEY FURNITURE  
1721 E. Hammer Lane  
Stockton, CA 95210**  
  
**Furniture and Bedding Retailer License No.  
M-159976  
Service Contractor Seller Registration No.  
S-15537**  
  
Respondent.

Case No. I5 2022-460  
  
**DEFAULT DECISION AND ORDER**  
  
[Gov. Code, §11520]

**FINDINGS OF FACT**

1. On or about June 5, 2023, Complainant Justin Paddock, in his official capacity as the Bureau Chief of the Bureau of Household Goods and Services (Bureau), Department of Consumer Affairs, filed Accusation No. I5 2022-460 against Lai Tran, dba Valley Furniture (Respondent) before the Director of the Department of Consumer Affairs. (Accusation attached as Exhibit A.)

2. On March 4, 2011, the Bureau issued Furniture and Bedding Retailer License (FBRL) No. M-159976 to Respondent. The Furniture and Bedding Retailer License expired on March 31,

1 2021, and has not been renewed. Under Business and Professions Code section 118, subdivision  
2 (b), this lapse in licensure shall not deprive the Bureau of its authority to institute or continue a  
3 disciplinary proceeding, or otherwise take disciplinary action against Respondent.

4 3. On December 30, 2010, the Bureau issued Service Contract Seller Registration No. S-  
5 15537 to Respondent. The Service Contract Seller Registration expired on December 31, 2013,  
6 and has not been renewed. Under Business and Professions Code section 118, subdivision (b),  
7 this lapse in licensure shall not deprive the Bureau of its authority to institute or continue a  
8 disciplinary proceeding, or otherwise take disciplinary action against Respondent.

9 4. On June 9, 2023, Complainant served Respondent by Certified and First Class Mail  
10 with copies of the Accusation No. I5 2022-460, Statement to Respondent, Notice of Defense,  
11 Request for Discovery, and Discovery Statutes (Government Code sections 11507.5, 11507.6,  
12 and 11507.7) at Respondent's address of record which, pursuant to Business and Professions  
13 Code section 136, is required to be reported and maintained with the Bureau. Respondent's  
14 address of record was and is 1721 E. Hammer Lane, Stockton, CA 95210.

15 5. Service of the Accusation was effective as a matter of law under the provisions of  
16 Government Code section 11505, subdivision (c), or Business and Professions Code section 124.

17 6. Government Code section 11506(c) states:

18 (c) The respondent shall be entitled to a hearing on the merits if the respondent  
19 files a notice of defense . . . and the notice shall be deemed a specific denial of all  
20 parts of the accusation . . . not expressly admitted. Failure to file a notice of defense  
21 . . . shall constitute a waiver of respondent's right to a hearing, but the agency in its  
22 discretion may nevertheless grant a hearing.

23 7. The Bureau takes official notice of its records and the fact that Respondent failed to  
24 file a Notice of Defense within 15 days after service upon her of the Accusation, and therefore  
25 waived her right to a hearing on the merits of Accusation No. I5 2022-460.

26 8. California Government Code section 11520(a) states:

27 (a) If the respondent either fails to file a notice of defense . . . or to appear at  
28 the hearing, the agency may take action based upon the respondent's express  
admissions or upon other evidence and affidavits may be used as evidence without  
any notice to respondent . . . .



**ORDER**

IT IS SO ORDERED that Furniture and Bedding Retailer License No. M-159976, issued to Respondent Lai Tran, dba Valley Furniture, is revoked.

IT IS FURTHER ORDERED that Service Contract Seller Registration No. S-15537, issued to Respondent Lai Tran, dba Valley Furniture, is revoked.

Pursuant to Government Code section 11520, subdivision (c), Respondent may serve a written motion requesting that the Decision be vacated and stating the grounds relied on within seven days after service of the Decision on Respondent. The agency in its discretion may vacate the Decision and grant a hearing on a showing of good cause, as defined in the statute.

This Decision shall become effective on August 21, 2023.

It is so ORDERED July 21, 2023

*Claire Goldstone*

FOR THE DIRECTOR OF THE DEPARTMENT  
OF CONSUMER AFFAIRS  
BUREAU OF HOUSEHOLD GOODS AND  
SERVICES

84046165.DOCX  
DOJ Matter ID:SD2023800171

Attachment:  
Exhibit A: Accusation