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**BEFORE THE
DEPARTMENT OF CONSUMER AFFAIRS
FOR THE BUREAU OF HOUSEHOLD GOODS AND SERVICES
STATE OF CALIFORNIA**

In the Matter of the Accusation Against:

**SANNAH VAN LINES, INC.; IBRAHIM
KHALIFAH**
1130 N. Kraemer Blvd., Ste. G
Orange, CA 92806

Household Mover Permit No. CAL-T
0192287

Respondent.

Case No. HHM 2022-292

OAH No.

DEFAULT DECISION AND ORDER

[Gov. Code, §11520]

FINDINGS OF FACT

1. On October 2, 2024, Complainant Justin Paddock, in his official capacity as the Bureau Chief of the Bureau of Household Goods and Services (Bureau), Department of Consumer Affairs (Department), State of California, filed Accusation No. HHM 2022-292 against Sannah Van Lines, Inc. (Respondent SVL); Ibrahim Khalifah, Chief Executive Officer (Respondent Khalifah) before the Director of Consumer Affairs (Director). (Accusation attached as Exhibit A.)

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1 2. On January 27, 2021, the Bureau issued Household Mover Permit No. CAL-T
2 0192287 to Respondent. On January 13, 2013, the Bureau suspended Respondent SVL's permit,
3 and it remains suspended.

4 3. On October 3, 2024, Complainant served Respondents SVL and Khalifah by Certified
5 and First Class Mail with copies of the: Accusation No. HHM 2022-292, Statement to
6 Respondent, Notice of Defense, Request for Discovery, and Discovery Statutes (Government
7 Code sections 11507.5, 11507.6, and 11507.7); at Respondent's address of record which, pursuant
8 to Business and Professions Code section 136, is required to be reported and maintained with the
9 Bureau. Respondent's address of record was and is 1130 N. Kraemer Blvd., Ste. G, Orange, CA
10 92806.

11 4. Service of the Accusation was effective as a matter of law under the provisions of
12 Government Code section 11505, subdivision (c), or Business and Professions Code section 124.

13 5. Government Code section 11506, subdivision (c), states:

14 (c) The respondent shall be entitled to a hearing on the merits if the respondent
15 files a notice of defense . . . and the notice shall be deemed a specific denial of all
16 parts of the accusation . . . not expressly admitted. Failure to file a notice of defense
17 . . . shall constitute a waiver of respondent's right to a hearing, but the agency in its
18 discretion may nevertheless grant a hearing.

19 6. The Bureau takes official notice of its records and the fact that Respondents failed to
20 file a Notice of Defense within 15 days after service upon them of the Accusation, and therefore
21 waived their right to a hearing on the merits of Accusation No. HHM 2022-292.

22 7. California Government Code section 11520, subdivision (a), states:

23 (a) If the respondent either fails to file a notice of defense . . . or to appear at
24 the hearing, the agency may take action based upon the respondent's express
25 admissions or upon other evidence and affidavits may be used as evidence without
26 any notice to respondent

27 8. Pursuant to its authority under Government Code section 11520, the Director finds
28 Respondent is in default. The Director will take action without further hearing and, based on the
relevant evidence contained in the Default Decision Investigatory Evidence Packet in this matter,
finds that the charges and allegations in Accusation No. HHM 2022-292, are separately and
severally, found to be true and correct by clear and convincing evidence.

1 Accusation which are supported by the evidence contained in the Default Decision Investigatory
2 Evidence Packet:

- 3 a. Operating or holding self out as a household mover without a valid permit (Bus. &
4 Prof. Code § 19279.1); \$155,000.00 (\$5,000.00 maximum for each violation);
- 5 b. Unlawful advertisements (Bus. & Prof. Code § 19279.3); \$77,500.00 (\$2,500.00
6 statutory maximum for each violation);

7 5. The Director affirms the citations and imposes fines against Respondent Khalifah in
8 accordance with Business and Professions Code sections 19281 (separate and distinct offenses)
9 and 19282 (cumulative remedies and penalties). The Director finds Respondent Khalifah
10 engaged in continuing violations of the Household Movers Act for 31 days between January 13,
11 2023, and February 14, 2023. Each day's continuing violation is a separate and distinct offense
12 subject to the statutory maximum fines. Respondent Khalifah is liable for the following fines
13 alleged in the Accusation which are supported by the evidence contained in the Default Decision
14 Investigatory Evidence Packet:

- 15 a. Aiding and abetting violation of the Household Movers Act (Bus. & Prof. Code §§
16 19277, subd. (a); 19279; and 19279.2); \$15,500.00 (\$5,000.00 maximum for each
17 violation).

18 **ORDER**

19 IT IS SO ORDERED that Household Mover Permit No. CAL-T 0192287, issued to
20 Respondent Sannah Van Lines, Inc.; Ibrahim Khalifah, CEO, is revoked.

21 IT IS FURTHER ORDERED that the citation and \$232,500.00 in fines imposed against
22 Respondent SVL shall be affirmed. The fines shall become a final order of the Director on the
23 effective date of this order. Payment is due on or before the effective date.

24 IT IS FURTHER ORDERED that the \$15,500.00 in fines imposed against Respondent
25 Khalifah shall be affirmed. The fines shall become a final order of the Director on the effective
26 date of this order. Payment is due on or before the effective date.

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1 IT IS FURTHER ORDERED that prior to reinstatement or issuance of any license or
2 permit by the Bureau, Respondents SVL shall pay the Bureau its reasonable costs of \$11,651.00
3 for investigation and enforcement under Business and Professions Code section 123.5.

4 Pursuant to Government Code section 11520, subdivision (c), Respondent may serve a
5 written motion requesting that the Decision be vacated and stating the grounds relied on within
6 seven days after service of the Decision on Respondent. The agency in its discretion may vacate
7 the Decision and grant a hearing on a showing of good cause, as defined in the statute.

8 This Decision shall become effective on March 13, 2025.

9 It is so ORDERED February 4, 2025

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12 FOR THE DIRECTOR OF CONSUMER AFFAIRS
13 BUREAU OF HOUSEHOLD GOODS AND
14 SERVICES

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16 DOJ Matter ID:SD2023800853

17 Attachment:
18 Exhibit A: Accusation

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