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**BEFORE THE  
DEPARTMENT OF CONSUMER AFFAIRS  
FOR THE BUREAU OF HOUSEHOLD GOODS AND SERVICES  
STATE OF CALIFORNIA**

In the Matter of the Accusation Against:

**POLARIS MOVING SYSTEMS, INC.,  
DBA ROADRUNNER MOVING, INC.,  
DBA CHEAP MOVERS CLUB  
27279 Industrial Blvd., #B  
Hayward, CA, 94545**

**Permit No. CAL-T 0191723**

Respondent.

Case No. HHM 2022-364

**DEFAULT DECISION AND ORDER**

[Gov. Code, §11520]

**FINDINGS OF FACT**

1. On or about August 27, 2024, Complainant Justin Paddock, in his official capacity as the Bureau Chief of the Bureau of Household Goods and Services (Bureau), Department of Consumer Affairs, filed Accusation No. HHM 2022-364 against Respondent Polaris Moving Systems, Inc., dba Roadrunner Moving, Inc. dba Cheap Movers Club, before the Director of the Department of Consumer Affairs. (Accusation attached as Exhibit A.)

2. On or about July 16, 2018, the Bureau issued Permit Number CAL-T 0191723 to Respondent. On or about April 1, 2022, the Bureau summarily suspended Respondent's Permit due to lack of liability insurance and cargo insurance. The suspension remains in place; however,

1 pursuant to Business and Professions Code section 118, the suspension does not deprive the  
2 Bureau of its authority to impose discipline against Respondent's Permit.

3 3. On or about September 17, 2025, Respondent was served by Certified and First Class  
4 Mail copies of Accusation No. HHM 2022-364, Statement to Respondent, Notice of Defense,  
5 Request for Discovery, and Discovery Statutes (Government Code sections 11507.5, 11507.6,  
6 and 11507.7) at Respondent's address of record which, pursuant to Business and Professions  
7 Code section 136, is required to be reported and maintained with the Bureau. Respondent's  
8 address of record was and is: 27279 Industrial Blvd. #B, Hayward, CA, 94545.

9 4. Service of the Accusation was effective as a matter of law under the provisions of  
10 Government Code section 11505, subdivision (c) and/or Business and Professions Code section  
11 124.

12 5. Government Code section 11506, subdivision (c) states, in pertinent part:

13 (c) The respondent shall be entitled to a hearing on the merits if the respondent  
14 files a notice of defense . . . and the notice shall be deemed a specific denial of all  
15 parts of the accusation . . . not expressly admitted. Failure to file a notice of defense  
16 . . . shall constitute a waiver of respondent's right to a hearing, but the agency in its  
17 discretion may nevertheless grant a hearing.

18 6. The Bureau takes official notice of its records and the fact that Respondent failed to  
19 file a Notice of Defense within 15 days after service of the Accusation, and therefore waived its  
20 right to a hearing on the merits of Accusation No. HHM 2022-364.

21 7. California Government Code section 11520, subdivision (a) states, in pertinent part:

22 (a) If the respondent either fails to file a notice of defense . . . or to appear at  
23 the hearing, the agency may take action based upon the respondent's express  
24 admissions or upon other evidence and affidavits may be used as evidence without  
25 any notice to respondent . . . .

26 8. Pursuant to its authority under Government Code section 11520, the Director finds  
27 Respondent is in default. The Director will take action without further hearing and, based on the  
28 relevant evidence contained in the Default Decision Investigatory Evidence Packet in this matter,  
finds that the charges and allegations in Accusation No. HHM 2022-364, are separately and  
severally, found to be true and correct by clear and convincing evidence.



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**ORDER**

IT IS SO ORDERED that Permit No. CAL-T 0191723, issued to Respondent Polaris Moving Systems, Inc. dba Roadrunner Moving, Inc. dba Cheap Movers Club, is revoked.

Pursuant to Government Code section 11520, subdivision (c), Respondent may serve a written motion requesting that the Decision be vacated and stating the grounds relied on within seven (7) days after service of the Decision on Respondent. The agency in its discretion may vacate the Decision and grant a hearing on a showing of good cause, as defined in the statute.

This Decision shall become effective on May 11, 2026.

It is so ORDERED April 13, 2026



FOR THE DIRECTOR OF THE DEPARTMENT  
OF CONSUMER AFFAIRS  
BUREAU OF HOUSEHOLD GOODS AND  
SERVICES

44334727.DOCX  
DOJ Matter ID:SF2024400225

Attachment:  
Exhibit A: Accusation