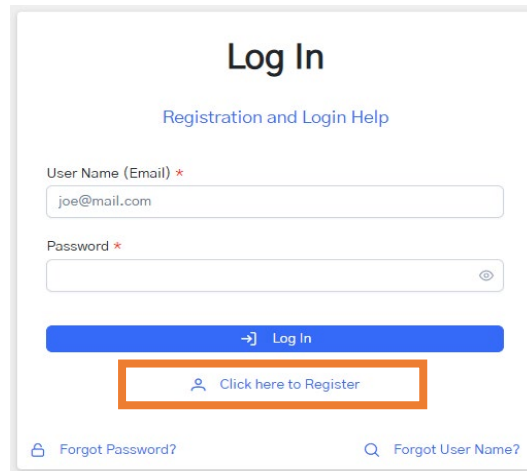


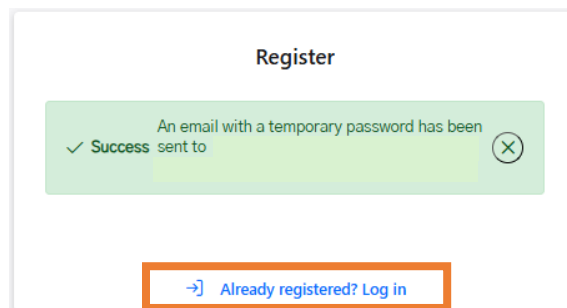


## BHGS Household Movers Account Registration for "Connect"

1. Go to **Connect:** [connect.dca.ca.gov/bhgs](https://connect.dca.ca.gov/bhgs).
2. Select **Click here to Register**.

A screenshot of the "Log In" page. The page has a white background with a blue header "Log In" and a sub-header "Registration and Login Help". There are two input fields: "User Name (Email) \*" with the text "joe@mail.com" and "Password \*". Below the fields is a blue button with a right arrow and the text "Log In". Below that is a button with a person icon and the text "Click here to Register", which is highlighted with an orange border. At the bottom, there are two links: "Forgot Password?" and "Forgot User Name?".

3. Enter requested information (questions with a **red\*** must be answered).
4. After entering the requested information, click **Submit Registration**.
5. You will receive a confirmation to the email you provided that contains your temporary password.
6. In Connect, click **Already registered? Log in**.

A screenshot of the "Register" page. The page has a white background with a blue header "Register". There is a green success message box with a checkmark and the text "Success An email with a temporary password has been sent to" and a close button. Below the message box is a button with a right arrow and the text "Already registered? Log in", which is highlighted with an orange border.

7. On the Log In page, enter your email address and the temporary password, and click **Log In**.

**Note:** If your username or password are entered incorrectly multiple times, your account will be locked. You may try again in two hours.



You'll then be asked to create a new password. Your new password must:

- Be at least 15 characters long
- Include both uppercase and lowercase letters
- Contain at least one number
- Contain at least one special character

8. On the **Link Your Existing License** page, select **Household Movers** for the license type and enter your **CAL-T number** (you can follow steps 8-9 to link multiple CAL-T numbers). Click **Next** to proceed.

9. To verify the CAL-T number, you'll be asked to answer four multiple choice questions related to the license record (i.e., business type, physical address, name of owner, partner, member, or officer). Click **Submit** to confirm your answers.

Congratulations! You've successfully registered with Connect. Click **Back to Dashboard** to view your account.

For help linking your license, email [BHGS.HHMovers@dca.ca.gov](mailto:BHGS.HHMovers@dca.ca.gov) or call the Bureau at (916) 999-2041, option 1.