



BHGS Household Movers Permit Holders Submitting Quarterly Report via “Connect”

Step 1: In your account dashboard, click on the “Quarterly Reports” link.

Licenses

License Type	License#	Issuance Date	Effective Date	Expiration Date	License Status	Actions
Household Movers	CAL-T	02/22/2024	01/01/2021		Active	Quarterly Reports

Showing 1 to 1 of 1 entries

Step 2: Select the pencil icon next to the Quarterly Report you wish to complete.

Year	Quarter	Start Date	End Date	Due Date	Penalty Date	Status	Actions
2024	1	01/01/2024	03/31/2024	04/15/2024	05/15/2024	Not Submitted, Past Due	

Note: If it is prior to the penalty due date, it will say “Not Submitted”; if it is after the penalty due date, it will say “Not Submitted, Past Due” and Connect will automatically calculate the 25% penalty.

Step 3: Review every tab carefully, enter all required information (the system will calculate the math), and click “Save and Continue” to move to the next tab. A green check mark will appear on the prior tab.

[Back to Dashboard](#)

Quarterly Report Application

- Instructions
- CAL-T, Company Name, and Address
- Gross Operating Revenue
- Revenue Summary
- Certification of Submitted Information/Attestation

Household Movers Quarterly Report Instructions

Who Must File a Quarterly Report?

- All household movers permitted by BHGS and who transported used household goods using California roadways must file a quarterly report of gross operating revenue, including those in voluntary suspension.

Who Must Pay Fees?

- Permitted movers must pay quarterly fees based on their gross operating revenue and an additional \$15 quarterly BHGS/CHP cargo security fee.
- Permitted movers in voluntary suspension must at a minimum pay a \$15 quarterly BHGS/CHP cargo security fee.

Why Would My Permit be Cancelled?

- If household moves are not conducted under a permit for one year, inclusive of all periods of suspension, the permit will be automatically cancelled.

Questions?

- For more information, call (916) 999-2041, option 1 or BHGS.hhmovers@dca.ca.gov.

[Save & Continue](#) [Save & Exit](#)



Step 4: When every tab is completed and has a green check mark, the Fee and Payment tab will appear.

Instructions	✓
CAL-T, Company Name, and Address	✓
Gross Operating Revenue	✓
Revenue Summary	✓
Certification of Submitted Information/Attestation	✓
Fee and Payment	✗

Step 5: Choose your payment method from the dropdown menu. We do not currently accept electronic money transfers.

A screenshot of a payment method dropdown menu. The menu is open, showing three options: "Credit Card" (highlighted in blue), "Check", and "Money Order". The dropdown is positioned over a form field that currently displays "Credit Card" with a downward arrow. Below the dropdown, a portion of a "CalU NETWORK" logo is visible.

- If paying by credit card, input the required information and click “Pay and Submit” to complete your quarterly report.
- If paying by check or money order, click “Pay and Submit”, print your Quarterly Report Revenue Summary, and send the check with the summary to the Bureau address shown on the summary.

Congratulations on successfully completing your quarterly report!