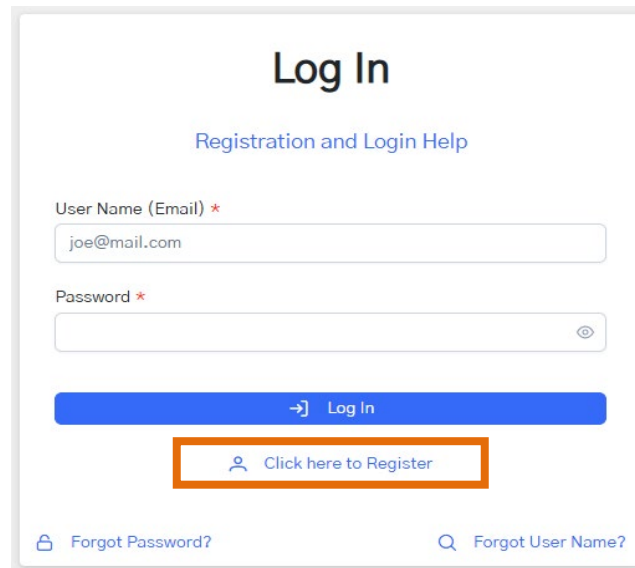


Electronic & Appliance Repair, Home Furnishings, and Thermal Insulation Account Registration for "Connect"

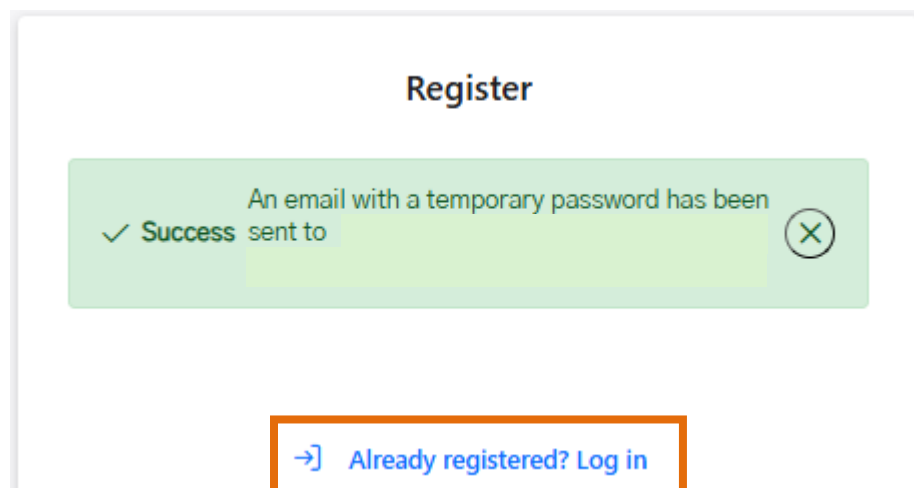
1. Go to **Connect:** connect.dca.ca.gov/bhgs.
2. Select **Click here to Register**.



The screenshot shows a "Log In" page with the following elements:

- Header: "Log In" and "Registration and Login Help"
- Form fields: "User Name (Email) *" with the value "joe@mail.com" and "Password *" (empty).
- Buttons: "Log In" (blue) and "Click here to Register" (orange, highlighted with a red box).
- Links: "Forgot Password?" and "Forgot User Name?"

3. Enter requested information. Questions with a red * are required.
4. After entering the requested information, click **Submit Registration**.
5. You will receive a confirmation email that contains your temporary password.
6. On Connect, click **Already registered? Log in**.



The screenshot shows a "Register" page with the following elements:

- Header: "Register"
- Success message: "An email with a temporary password has been sent to" (green box with a checkmark and a close button).
- Button: "Already registered? Log in" (blue, highlighted with a red box).



7. On the Log In page, enter your email address and the temporary password, and click **Log In**.

Note: If your username or password are entered incorrectly multiple times, your account will be locked. You may attempt again in two hours.

You'll then be asked to create a new password. Your new password must:

- Be at least 15 characters long
- Include both uppercase and lowercase letters
- Contain at least one number
- Contain at least one special character

8. Select your **license type**. Then, enter your **license number** (numbers only) and **PIN code** (included in your pre-registration letter) to link your license.

A screenshot of a web form titled "Link Your Existing License". The form has a white background with a light gray border. At the top, the title "Link Your Existing License" is centered. Below the title, there is a section with the heading "Please choose what license you want to link *". This section contains three radio button options: "Electronic and Appliance Repair and/or Service Contracts" (which is selected), "Home Furnishings and Thermal Insulation", and "Household Movers". Below this section is another section with the heading "License Number *". It contains a text input field, a link "Where can I find my license number?", and another text input field labeled "PIN Code *". Below the PIN code field is a link "Where can I find my PIN code?". At the bottom of the form, there is a blue "Submit" button and a gray "Back to dashboard" button. Below the buttons, there is a note: "You'll find your PIN code in the pre-registration letter mailed by the Bureau. Need assistance finding your license number or PIN code? Email BHGS.ConnectSupport@dca.ca.gov or call (916) 999-2041, option 2."

For help finding your PIN code or license number, email BHGS.ConnectSupport@dca.ca.gov or call the Bureau at (916) 999-2041, option 2.

9. Click **Submit**. A message will appear on the screen confirming your license was linked successfully. Congratulations! Select **Yes** to link an additional license or click **No** to view your dashboard.

You will be able to renew your license 45 days prior to the expiration date.